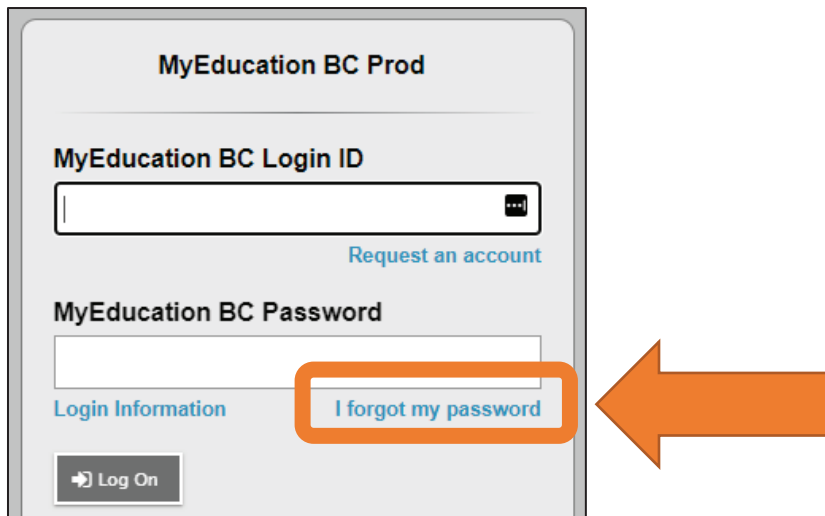


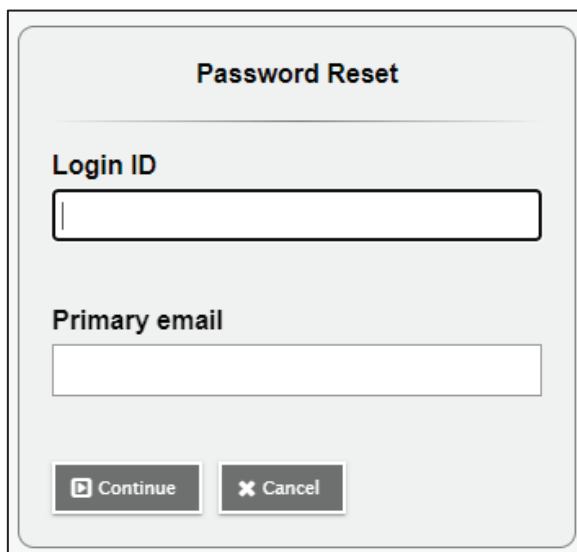
Resetting a forgotten password

If you forget your password, when you are at the login screen for MyEd, click the [I forgot my password](#) link.



The image shows the MyEducation BC Prod login interface. It features a title bar, a 'MyEducation BC Login ID' field with a password toggle icon, a 'Request an account' link, a 'MyEducation BC Password' field, a 'Login Information' link, and a 'Log On' button. The 'I forgot my password' link is highlighted with an orange box, and a large orange arrow points to it from the right.

This will bring you to the Password Reset window. Use your Login ID and @learn email. This process will allow you to complete the steps to reset your password.



The image shows the Password Reset window. It has a title bar, a 'Login ID' field, a 'Primary email' field, and two buttons: 'Continue' and 'Cancel'.